

Certifying or Recertifying with ETC or OUTEK

The **Online Universal Telecommunication Essentials Course** (OUTEK), developed by the IAED and **taught on-demand** through Priority Dispatch, is a self-paced, engaging, three-hour online course. The course combines the Universal content from the EMD, EFD, and EPD certification courses.

In order to simplify recertifications, the following procedures have been put into place:

Beginning January 1st, 2022, OUTEK v1.0 will be required for all recertifications. Once taken, OUTEK will not be required again for recertification until the next update of OUTEK v1.1 is released at a future date. Additionally, OUTEK v1.0 is only required to be taken for the first recertification (for those holding multiple certifications). The cost of your recertifications (including OUTEK) will remain the same low price and members will receive three Continuing Dispatch Education hours (in the Official **IAED-CREATED EDUCATIONAL PRODUCTS AND PROGRAMS** category) for completing the fun lesson.

To reiterate, anyone taking OUTEK during an initial certification course will not be required to take OUTEK again until an updated version of OUTEK is released, when they will then need to complete the new version during their next recertification period (therefore not for at least 2+ to 4 years).

ETC will now meet the Universal content criteria for the full two years that the certification is valid. However, they will need to take OUTEK v1.0 for their initial recertification.

The IAED 40-hour ETC course exceeds the Universal content requirements and exempts an emergency dispatcher from needing to complete OUTEK for two years after successful completion of ETC for any new discipline course they attend. They will need to take the then current version of OUTEK when they recertify.