



International Academies
of Emergency Dispatch.



IAED™ COLLEGE OF EMERGENCY DISPATCH

Your Subscription to Dispatch Excellence and Peace of Mind

How can you benefit from a subscription to the College of Emergency Dispatch? Our online Continuing Dispatch Education (CDE) solution provides many valuable benefits, including:

- **CONFIDENCE** in your reputation because *IAED-approved, protocol-specific training* helps ensure you have *top-performing emergency dispatchers* to serve your community.
- **EXTRA HOURS** in your workday because we *automatically track* your emergency dispatchers' continuing education hours, which are *unlimited* on the College.
- **INCREASED POSITIVITY** in your dispatch center because emergency dispatchers are able to complete their training *anytime, anywhere*, choosing from a *wide variety of courses*.



COLLEGE
of EMERGENCY DISPATCH

INTRODUCING THE NEW IAED SUPERVISOR PORTAL!

TRACK. RECERTIFY. CUSTOMIZE.

- Log in from the IAED member area to see certification status of every employee and needed training hours.
- Provide customized learning by assigning CDE courses individually or as a group.
- Order and pay for individual or group recertification exams online.
- Track miscellaneous CDE hours, including meetings, NAVIGATOR sessions, and IAED podcasts.

“I cannot even begin to tell you how much more efficient, easy, and reliable this option is. These lessons can be accessed from any computer, plus the completed CDE is automatically logged for the employee.”

Nadine Zilke
St. Cloud Police Department

YOUR IAED COLLEGE SUBSCRIPTION BENEFITS

The pricing structure is simple, just \$89 per year per emergency dispatcher.* For only \$7.41 per month, each of your emergency dispatchers can have access to these benefits.

IAED-Approved Content

All content is created by the Academy and not subject to any maximum number of hours. This means all required recertification hours can come from the College.

Automatic Reporting

CDE hours completed on the College are automatically reported to your Member Page with the IAED, so you don't have to track your own hours or courses. When it's time to recertify, just go to your Member Page, and all your hours will be there.

Protocol-Specific Training

A lot of the training that's available for emergency dispatchers is generic; it's designed to be applicable to any system. All content on the College, on the other hand, is specifically designed to meet Academy standards. The College offers specific protocol training for the MPDS®, PPDS®, and FPDS®, as well as training for Academy-certified ED-Qs, preparing them in detail for the work they're actually doing.

Lots of Choices

With the ever-expanding catalog of courses available, you'll have the option to choose exactly what topics you'd like to learn about—from CPR instructions, to weapons identification, to the psychology of fire callers, and much more.

Learn Anywhere, Anytime

With the College of Emergency Dispatch, you don't have to be in your center at your work station to get job-specific training and education. The Advancement Series is accessible wherever you have internet access, and a lot of the lessons are now mobile-friendly as well.

*Call your Priority Dispatch™ Regional Account Representative for a customized quote at 800-363-9127. Or you can upgrade to our **Platinum Extended Service Plan** and have the College included for free!

FREE JOURNAL QUIZZES—NO MORE \$5 FEES!

Plus, quizzes now auto-report, and Certificates of Completion are automatically available to print.



I've found it to be a tremendous resource to stay up to date with CEUs and depend on it to assist my recertification on the other disciplines that I'm currently certified in.



Ray Hamlin
EMT-P/EMD-Q®/EFD-Q™/EPD-Q™/
EMD Instructor
Miami-Dade Police Communications
Division